

CORPORATE SOCIAL RESPONSABILITY AND COMPLIANCE CHARTER

Probity, Quality, Hygiene, Safety and Environment (HQSE)

Created in 1988, the company LABOCONTROLE has developed its activities and built its reputation by imposing to itself strict rules of good practices with regard to the safety of employees, organization, quality of its products and services, protection of environment. Independent since its creation, the company has always held its own good practices rules as top of its priorities.

Our foundation is in representative sampling.

As a manufacturer, distributor, importer and exporter of sampling devices and related accessories – see our range of products on our web site www.labocontrole.com, very respectful of the present compliance charter, we anticipate customers expectations and we permanently stay attentive to customers Quality departments. Our active watch in the regulatory field and our consulting business are two assets that our customers know how to appreciate.

Our company offers certified products and equipments in the fields of hygiene and safety. According to the delivered goods, we will provide or assure:

- **CE compliance** in design and manufacturing to the Directive 2006/42/EC and harmonized standards EN 1672-2:2009, EN ISO 12100:2010, *or/and*
- **Compliance with the ATEX Directives** 94/9/EC or 2014/34/UE and standard EN 13463-1:2009 Zone D (dust) 21 & 22 and Zone G (gaz) 1 et 2, *or/and*
- The **control documents** on materials, including inspection certificates 3.1 for stainless steels according EN 10204, surface processing report *or/and*
- **The writing of food contact compliance certificates for plastics and elastomers** according to the regulations US FDA and European EC 1935/2004-Article 16.

By implication, ensuring the **traceability** of manufactured and distributed products remains a pillar of our daily duties, our customers 'confidence is worth our transparency. To ensure the traceability of our entire range, we have equipped ourselves with a software structuring information of multiple and complex scope.

As the quality of service is inseparable from the quality of our products, we apply to ourselves a thorough formal quality management, both in **relations with our customers, our partners and our suppliers** as well for monitoring and controlling our own manufacturings. Our everyday and shared commitment for continuous improvement is a true value we apply to get satisfaction from our customers.

Actors for the **protection of environment**, we are engaged in sustainable actions in our daily lives such as reduce of paper consumption by developing digital record-keeping, paper recycling, ink cartridges or power saving, no consumption of single-use plastic cups.

In order to improve our services to mitigate their environmental impact, as part of an assumed social responsibility approach, I promise to :

- Continually improve the quality of our services and products,
- Train and empower all internal and external contributors in accordance with quality, hygiene and safety as embodied in our procedures and to verify the proper application,
- Maintain an open dialogue with my employees, my suppliers and my clients,
- Rationally use resources and efficiently manage the residues.

The active participation of all employees in achieving the above goals is required ; I ask all members of the company to assume their full responsibilities to continually improve the quality of all products and services we offer to all contributors involved in the zone of influence of LABOCONTROLE while improving the conditions of our work.

Poitiers, 20th of November, 2019

Didier MELLET,
General Manager